TEXAS DEPARTMENT OF HEALTH   02-101
AUSTIN   TEXAS
INTER-OFFICE

TO: Regional Directors
              Directors, Local Health Departments
              Directors, Independent WIC Local Agencies
              Herman Horn, Chief, Bureau of Regional/Local Health Operations

FROM: Mike Montgomery, Chief   {Original Signed}
              Bureau of Nutrition Services

DATE: 29 August 2002

SUBJECT: Texas-WIN Version 2.6 Amplification

As you may already be aware, version 2.6c is scheduled to go down to the state mid- September. TX-WIN version 2.6c corrects problems encountered in versions 2.6 through 2.6b. A full accounting of those changes is provided under separate correspondence. We are writing this memo as a result of questions and comments during the state meeting at the beginning of August and the many questions the Help Desk has received on the same subjects.

1. We have had some complaints regarding entering appointments for the whole family. When selecting "whole family=Y" it will apply the appointment to the entire family on that FID whether they are WIC-eligible or not. Because a client can be certified at any time, from WIC-ineligible to eligible, this feature cannot be changed. The only recourse is to assign individual appointments to those clients in the family that are WIC-eligible.

2. We have had instances where a clinic requesting transfer data receives old data and the losing clinic has more recent information. This is not a version problem and it occurs because the current information has not transferred to the SA. If the gaining clinic has the time, they can re-request the record after they have requested a manual transfer lock of the record. The situation where old data is received seems to happen as follows:

    a.   The client is seen and issued benefits at the losing clinic.

    b.   The client calls/goes to the gaining clinic within a short period of time after having been seen at the losing clinic.

    c.   The gaining clinic immediately requests transfer of the record.

    d.   The gaining clinic receives the data from state before the losing clinic's data has been assimilated into the state agency databases.

3. An unusual circumstance occurred where an infant was terminated (code other than deceased) and subsequent to the termination, died. Because the termination occurred prior to the death, the termination code prevented the system from alerting the clerk as to the client's status in the appointments, certification and reports modules. Please have your clinic call the Help Desk for assistance in this circumstance. We will manually change the termination code to deceased.

4. Back-to-back issuance has been an extremely hot-topic! Version 2.6 made all issuances back-to-back and there is no more overlapping issuance. In order to provide scheduling flexibility for mobile sites open limited days each month, clinic's may now issue up to three months of benefits during a client's **last valid benefit period**. This change affects issuance as follows:

   a. Definitions:

      1) A **benefit period** is from the first day to spend to the last day to spend.

      2) The **current benefit period** is when the current date falls between the first day to spend and the last day to spend.

      3) The **benefit month** is the month of the first day to spend.

   b. It is now possible to get "extra" sets of vouchers whenever new clients are added to a FID or a client returns for a change to their package. The actual number of benefit periods for which vouchers may be issued is dependent on the benefit period(s) for which the client already possesses vouchers. This rule is applied as follows:

      1) If you issue AFTER the first day to spend for the current benefit period, it will allow up to a total of three additional sets of vouchers.

      2) If you issue on or BEFORE the first day to spend for the current benefit period, it will only allow up to two additional sets of vouchers.

      3) If the last set of vouchers are issued for the existing certification period and the client is then subcerted on the same day, up to two additional sets of vouchers may be issued.

   c. The following is a more specific list of examples:

      1) Mom and infant already have vouchers for August. They return on **8/16/02** for supplemental issuance for the infant. Mom has already spent the August infant voucher. A FEX is issued for August for the infant and then the maximum allowable is issued for mom and the infant.

Current		Date of visit	Client Category	CERT exp. date	1st date to spend			
Benefit Period	Month				1st set of vouchers	2nd set of vouchers	3rd set of vouchers	4th set of vouchers
8/18/02 - 9/16/02	Aug	8/16/02	B	12/15/02	Has 8/18/02	9/17/02	10/17/02	Won't Issue
8/18/02 - 9/16/02	Aug	8/16/02	I	12/15/02	Has 8/18/02	9/17/02	10/17/02	Won't Issue

      2) Mom and infant already have vouchers for August. They return on **8/19/02** for supplemental issuance for the infant. Mom has already spent the August infant voucher. A FEX is issued for August for the infant and then the maximum allowable is issued for mom and the infant.

Current		Date of visit	Client Category	CERT exp. date	1st date to spend			
Benefit Period	Month				1st set of vouchers	2nd set of vouchers	3rd set of vouchers	4th set of vouchers
8/18/02 - 9/16/02	Aug	8/19/02	B	12/15/02	Has 8/18/02	9/17/02	10/17/02	11/16/02
8/18/02 - 9/16/02	Aug	8/19/02	I	12/15/02	Has 8/18/02	9/17/02	10/17/02	11/16/02

3) Mom is due a Cert to continue as Breastfeeding. Once the Cert is completed, depending on the date of visit and whether vouchers are issued for August, the vouchers will issue as shown. Note: Infant voucher issuance will still be back-to-back.

Current		Date of visit	Client Category	CERT exp. date	1st date to spend			
Benefit Period	Month				1st set of vouchers	2nd set of vouchers	3rd set of vouchers	4th set of vouchers
8/18/02 - 9/16/02	Aug	8/16/02	B	8/31/02	Has 8/18/02 Cert	9/17/02	10/17/02	Won't Issue
7/19/02 - 8/17/02	July	8/16/02	B	8/31/02	No Aug Vouchers Cert	9/1/02	10/1/02	11/1/02
8/18/02 - 9/16/02	Aug	8/19/02	B	8/31/02	Has 8/18/02 Cert	9/17/02	10/17/02	11/16/02
7/19/02 - 8/17/02	July	8/19/02	B	08/31/02	Issues 8/18/02 Cert	9/17/02	10/17/02	Won't Issue

4) A Child already has vouchers for August and Mom brings child back early. According to the date of the visit, issuance is as follows:

Current		Date of visit	Client Category	CERT exp. date	1st date to spend			
Benefit Period	Month				1st set of vouchers	2nd set of vouchers	3rd set of vouchers	4th set of vouchers
8/18/02 - 9/16/02	Aug	8/19/02	C	12/31/02	Has 8/18/02	9/17/02	10/17/02	11/16/02
8/18/02 - 9/16/02	Aug	8/16/02	C	12/31/02	Has 8/18/02	9/17/02	10/17/02	Won't Issue

5) A Cert for an infant is scheduled early. The 1st case shows mom wants whole milk and vouchers will be issued effective on the 1st. The second case shows formula issued for August and then milk will be issued, after the first birthday, back-to-back.

Current		Date of visit	Client Category	CERT exp. date	1st date to spend			
Benefit Period	Month				1st set of vouchers	2nd set of vouchers	3rd set of vouchers	4th set of vouchers
7/19/02 - 8/17/02	July	8/16/02	I	8/25/02	Cert Issues 8/26/02	9/25/02	10/25/02	Won't Issue
8/18/02 - 9/16/02	Aug	8/19/02	I	8/25/02	Has 8/18/02 Cert	9/17/02	10/17/02	11/16/02

We hope this has provided clearer information regarding the major changes that TX-WIN version 2.6 brought about. As always, if you have questions regarding this or any other TX-WIN information, please contact the Help Desk for assistance.